

VACCINATION REGISTRATION UPDATE 2.11.2021

Thank you for your ongoing commitment serving communities. Please see important information below from the West Virginia Joint Interagency Task Force for COVID-19 Vaccines on vaccination registration for your priority group. Please read this entire email with important information about the changing registration and scheduling process.

Governor Justice and The Joint Interagency Task Force for COVID-19 Vaccines remain committed to offering vaccination to every West Virginian as soon as possible. Supply is limited and based upon federal allocation. As vaccine availability increases over the coming months, the state will be able to offer more West Virginians COVID-19 vaccines as the national supply can meet demand.

Based upon feedback to improve the registration and scheduling process, the state is transitioning to the WV COVID-19 Vaccine Registration System through Everbridge. **Those who have not yet been vaccinated are asked to pre-register at vaccinate.wv.gov.** Any West Virginian who does not have the ability to register online should call the COVID-19 Vaccine Info Line at 1-833-734-0965 to get help with pre-registration. The info line is active from Monday-Friday 8 a.m. to 6 p.m., and Saturday 9 a.m. to 5 p.m.

To streamline the process, the WV COVID-19 Vaccine Registration System will now be used in lieu of receiving contact information from boards and associations to assist those in registering to be vaccinated.

When pre-registering in the system it is important that those within priority groups indicate their occupation so this may be used in scheduling determination based on the state's overlapping phases approach.

Individuals can opt to receive regular communication updates on West Virginia's vaccination process. The WV COVID-19 Vaccine Registration System allows people to select their preferences for communication through texts, email or voicemails over regular phone lines. The system offers West Virginians the ability to pre-register, receive real-time updates on vaccine availability and get notifications about available appointments to get vaccinated as supplies allow.

Please continue to do your part to end the spread of COVID-19 by choosing to get vaccinated when offered to you. In the meantime, it's essential to use all the tools we have: wearing a mask, maintaining at least 6 feet of physical distance, and washing your hands frequently.

Thank you for your patience with this process and for your ongoing service.



COVID-19 VACCINE

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WV COVID-19 Vaccine Registration System

All West Virginians age 16 and older are encouraged to pre-register for COVID-19 vaccination by creating a WV COVID-19 Vaccine Registration System account at vaccinate.wv.gov or by calling the WV COVID-19 Vaccine Info Line at 1-833-734-0965.

By creating an account, you can pre-register, opt-in to receive updates on COVID-19 vaccine availability, and be contacted about appointment scheduling to get your first and second dose when supplies allow. The pre-registration process takes less than 10 minutes to complete. Follow the steps below.

Pre-registration

STEP 1—Sign Up: Create Your Account

Log on to any web browser and go to: vaccinate.wv.gov. On this site, you will see a “Sign Up Here” button. Click that button, and it will take you to the pre-registration portal. There, enter your:

- Name
- Username
- Password
- Security question
- Location information (verify your address)
- Communication contact information (email, text, or phone/TTY)

Note: After you set up this account, you can use your username and password to login to make edits to your information, change your preferences, or delete your account.

STEP 2—Complete Your Profile

Once you create your account, you will be asked to give additional demographic information in any of 50+ available languages. Your entries allow the system to identify you for vaccination opportunities as supplies allow. The system will take you step-by-step through the process to:

- Verify name and contact information are correct
- Verify location, or provide additional relevant location (optional)
- Add additional contact information (e.g., other phone number, email, TTY)
- Provide required demographic information (e.g., age, ethnicity, gender, occupation, race)
- Provide optional demographic information (e.g., insurance, relevant medical information, information on whether you have received your first dose)

Note: Providing demographic information helps the state serve West Virginians equitably.

STEP 3—Review and Finish

Select “Finish” to complete your pre-registration. Next:

- Review your information for accuracy
- You may edit any section now or later by clicking the “Edit” button(s)
- You will receive confirmation of your successful account setup and pre-registration within 24 hours. If not, you may contact the COVID-19 Vaccine Info Line at 1-833-734-0965 to verify your account information.





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What's Next?

Vaccine supplies are limited, so pre-registration does not mean immediate access to vaccination. **This means that even if you pre-register, it might take several weeks or months before an appointment is scheduled and you receive your vaccination.**

When a vaccine is available for you based on supply, your demographics and location, you will receive a notification through the preferred method you selected (email/text/phone/TTY). The notification will include information about an available vaccination appointment, including date, time, and location. You will be able to accept or decline the appointment based upon your availability. If you decline the appointment, you do not need to re-register as you will be put back into the queue for the next available appointment.

At this time, vaccine appointments will be offered to those ages 65 and older and certain priority groups based on occupation.

Note: West Virginia will never share or distribute your personal information unless required to do so by law. Additionally, the state will never use your information for any purpose other than to send notifications or information pertaining to COVID-19 pandemic response in West Virginia.

It takes a community to fight COVID-19 with all of the tools we have:

- ... Wear A Face Covering
- ... Stay 6 Feet Apart
- ... Wash Hands
- ... Choose the COVID-19 Vaccine



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Talk to a healthcare provider to find out if
COVID-19 vaccination is right for you.

Updated: 2/6/21



For more information, please call the COVID-19 Vaccine Info Line 1-833-734-0965

M-F 8am - 6pm, Sat 9am - 5pm, closed Sunday or visit [vaccinate.wv.gov](https://www.vaccinate.wv.gov)

